



Florida Department of Agriculture and Consumer Services
Division of Consumer Services

FLORIDA DO NOT CALL COMPLAINT FORM

Section 501.059, Florida Statutes
Rule 5J-5.002, Florida Administrative Code

NICOLE "NIKKI" FRIED
COMMISSIONER

Please Send Complaint Form to:

FDACS
Division of Consumer Services
Mediation and Enforcement
2005 Apalachee Parkway
Tallahassee, FL 32399-6500

www.FloridaConsumerHelp.com
1-800-HELP-FLA (435-7352)
(850) 410-3800

Report Unsolicited Communications

Provide your phone number that received the call: () -

Date of Call: / / Time of Call: : AM PM

Did you receive a Phone Call or Text Message?

How did the call begin? Live Person Recorded (Robocall) Voicemail Transmission Abandoned/Dead Air

What is the phone number that called/text? () - or None

Was this number obtained from Caller ID? Yes No

Did you call the number displayed on your Caller ID? Yes No

If yes, did you speak with a representative of the business that called you? Yes No

Was a callback number provided? Yes No

If yes, provide the number: () -

Was a product or service offered? Yes No

If yes, what type of product or service?

Was a company name provided? Yes No

If yes, what is the name of the company?

Did the caller immediately identify him/herself and the company they represent? Yes No

What is the name provided?

Have you done business with this company in the past? Yes No

If yes, did you provide express written consent to be contacted by recorded message? Yes No

Provide additional relevant details captured or provided during call:

Large empty rectangular box for providing additional details.

How may we reach you?

Full Name:

Address:

City: State: Zip Code: -

Telephone Number: () - Email:

STATEMENT:

I acknowledge that the information I provide with my complaint may be a matter of public record, if not considered exempt, is truthful and accurate to the best of my ability. Yes No

Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his or her official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in Section 775.082, 775.083, or 837.06, F.S.

Signature: Date: